

## How Does it work

If you have a medical appointment and are unable to access other public transport services due to constraints then this service is available to you.

Phone and register, make your booking as soon as you have your appointment set. If some changes need to be made this usually allows plenty of time. It is never too early to book!

Once schedules are set for your appointment date you will be contacted the day before travel and given your pick up time.

The Medical bus will collect you from your home at the appointed time. They will have your contact phone number and in the event that they have been held up at a previous pick up will call and let you know. You will not be forgotten!

If required the driver will escort you to the reception desk of your appointment place when possible if you are traveling alone, and arrange to collect you after your appointment has finished.

You will be dropped back at your home as quickly as possible after the days scheduled appointments have been concluded.

## The Cost

Return to Adelaide	\$28
One way to Adelaide	\$14

Cost is same, regardless of pick up or drop off point.  
Tickets will be issued and can be used as receipts for Veteran Affairs claims and Public Hospital reimbursements.  
Required carers travel free of charge but must have a seat booked.

## MEDICAL BUS SERVICE



### FUNDED BY



Government of South Australia  
Department for Communities  
and Social Inclusion



CLARE & GILBERT  
VALLEYS COUNCIL



WAKEFIELD  
COUNCIL



GOYDER  
South Australia's Heartland



Adelaide Plains  
Council

Commonwealth Home  
Support (CHSP)

## Registration & Bookings

Phone 08 8842 1677

Mobile 040 069 1167

E-mail [cpn@cgvc.sa.gov.au](mailto:cpn@cgvc.sa.gov.au)

[www.passengernetwork.com.au](http://www.passengernetwork.com.au)

4 Gleeson Street, CLARE SA 5453



ph 8842 1677

Getting you there with care

[www.passengernetwork.com.au](http://www.passengernetwork.com.au)



## I need someone with me...

If you require more personal assistance when attending your appointment or are unsure about finding your way around hospitals and medical centers, we are able to offer help.

There is provision for a carer to travel on the Medical Service at no charge. This is subject to seating vacancies.

If you do not have someone to travel with you we are happy to arrange for a friendly volunteer to meet you at your appointment place. Wheel chairs are able to be booked at most of the major hospitals if required.

The vehicle is fitted with a wheel chair lift please advise when making your booking so seating can be arranged.

If you have any other special needs please feel free to discuss this with us.



Getting you there with care

## Our Drivers

Our drivers are fully Accredited Commercially licensed Drivers.

Having worked in the community with the frail, aged and elderly they offer a personalised, caring service to clients, able to offer personal assistance if required, ensuring that you arrive promptly at your medical appointments stress free.

You will be collected from your home where possible in a modern, air- conditioned, easy access vehicle that has wheelchair access should you require it.



## How Do I Book

### BOOKINGS ARE ESSENTIAL



Call 08 8842 1677



[www.passengernetwork.com.au](http://www.passengernetwork.com.au)

This service does not run on a Thursday. We are happy to work with clients to change appointment days if required.

Appointments are required between 10.00am and 2.00pm each day, we are happy to negotiate this with medical rooms and hospitals on your behalf if necessary. This is to ensure minimal waiting time for all clients before the return trip each day.