



Media Release

Community Survey Results Provide Valuable Insight

41% of residents have lived in the Adelaide Plains Council region for 20 years or more, and roads continue to be the community's top priority, according to results from Council's latest Community Survey.

Community satisfaction with the Council has increased since the first survey was conducted in 2018, with over 1 in 5 residents now satisfied overall.

Council welcomed honest feedback from the community when the *Adelaide Plains Council Community Survey* was completed in June and July 2022. 300 households across the region were surveyed, with a sample representative of the region's age and gender in the ABS 2016 Census statistics. Results inform us as to which services are working well, what needs to be improved, and what needs to be considered for the future.

Of particular note is the positive feedback regarding Council's customer service. Understanding the community's issues, dealing with them in a polite and courteous manner, and finding solutions has been, and will continue to be, our aim. We are listening to how residents want to be contacted, also noting that parks and gardens, sporting facilities, playgrounds, car parking and our libraries are of community importance.

Important areas of focus were identified in the results including roads, stormwater drainage, development assessment, and waste collection.

Adelaide Plains Council has responsibility for a vast network of rural roads. Maintenance of our unsealed and sealed roads in townships and rural areas is an expensive but very necessary cost. Our roads are our lifeblood.

We set the bar for SA councils many years ago by having a fortnightly waste collection. Other councils are only just starting to introduce this, now well recognised, practice. More waste is being generated by packaging whereas recycling and sorting of waste practices are improving and bringing better outcomes.

The full results report is available on Council's website.

Mark Wasley
Mayor

9 March 2023